



WERE YOU AFFECTED BY THE FLOODS?

Immediate Disaster Case Managers
are ready to assist!

Immediate Disaster Case Managers are a single point of contact for a variety of resources and services.

Our case managers can provide you with:

- Information on resources available in your area
- Assistance with FEMA registration or appeals
- Relocation services
- Creating a personal recovery plan to overcome issues caused by the floods
- Disaster-related unmet needs

For information about locations and hours of operation:

SETexasFloodAssistance2016.com

1-855-742-5881

1-800-735-2989 TTY – English

1-800-662-4954 TTY – Spanish

Who we help:

People impacted by flooding in the following Texas counties:

- Austin
- Brazos
- Brazoria
- Colorado
- Fayette
- Ft. Bend
- Grimes
- Harris
- Liberty
- Montgomery
- San Jacinto
- Waller
- Washington
- Wharton



ADMINISTRATION FOR
CHILDREN & FAMILIES

Contractor for IDCM services:

BCFS Health and Human Services Emergency Management Division